



**Exeter City Council**

To the Chair and Members  
of the J L Thomas Liaison Group

Philip Bostock, Chief Executive

Bindu Arjoon, Assistant Chief Executive

Civic Centre, Paris Street, Exeter, EX1 1JN  
Tel: 01392 277888      [www.exeter.gov.uk](http://www.exeter.gov.uk)

Direct dial: 01392 265197

Fax: 01392 265268

email: [jo.quinnell@exeter.gov.uk](mailto:jo.quinnell@exeter.gov.uk)

Our ref:

Your ref:

## AGENDA FOR J L THOMAS LIAISON GROUP

The **J L Thomas Liaison Group** will meet on **WEDNESDAY 16 NOVEMBER 2011**, commencing at **2.00 pm**, in the **Bad Homburg Room, Civic Centre, Paris Street, Exeter** to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on **Exeter 265197**.

**Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.**

	Pages
1 Apologies	
2 Notes of meeting held on 20 April 2011	1 - 2
3 Residents Representative	
4 Process update	
5 Complaints received since the last meeting	3 - 20
6 Any other business	
7 Date of next meeting - 18 April 2012 at 2pm	



Please remember to recycle. If you would prefer not to receive paper copies please let us know. Contact Member Services 01392 265197 or email [member.services@exeter.gov.uk](mailto:member.services@exeter.gov.uk)